

CHUCK E FOCUS

Week 10 – March 11, 2016

1707 Market Place Blvd Suite 200
Irving, TX 75063
972-258-8507



CHECK OUT THESE NUMBERS!

**SHOUT OUT TO THESE OUTSTANDING RESTAURANTS IN MAKING THE
TOP 10 IN SALES INCREASE LAST WEEK!**

Restaurant	2015	2016	YOY Increase
1. Chicago-Arl Heights, IL #688	\$19,969	\$34,615	73.3%
2. St. Louis-St. Charles, MO #948	\$37,239	\$54,922	47.5%
3. Gilroy, CA #373	\$26,963	\$38,782	43.8%
4. Santa Maria, CA #761	\$28,607	\$40,273	40.8%
5. Burlington, WA #338	\$23,867	\$33,001	38.3%
6. Burbank, CA #109	\$36,643	\$50,500	37.8%
7. Redwood City, CA #108	\$27,705	\$37,278	34.6%
8. Olympia, WA #300	\$23,000	\$30,638	33.2%
9. Foothill Ranch, CA #371	\$20,262	\$26,493	30.8%
10. Rochester, NY #517	\$28,599	\$37,357	30.6%



Fundraiser for Anti-bullying
Pictures sent in from #738
Sharonville
#clubchucke
#raisingthefunds
#blowthewhistleonbullying



SALES CONTEST

Thank you to everyone for your amazing efforts in the Collector Cup Sales Contest.

Congratulations to the following Cast Members and Restaurants in ranking in the TOP!

THE WINNERS CIRCLE

Gift Cards will soon be on their way!

1st – 25th place \$250

1.	Yaritza Cintron	752
2.	Christopher Cubillos	699
3.	Madison Miller	119
4.	Typhani-Rose Ert	874
5.	Shelley Williams	472
6.	Andrea Lucero	446
7.	Sheramie Jacobs	857
8.	Andrew Hallam	646
9.	Jaylen Mullins	119
10.	Diamonte' Agosto	529
11.	Krystal Shepherd	952
12.	Joshua Allen	646
13.	Marlene Macias	787
14.	Reginald Coleman	774
15.	Henry Luu	874
16.	Louis Hernandez	952
17.	Brodi Skierhar	872
18.	Austin Underhill	941
19.	Kyle Bailey	066
20.	Hollie Gainer	831
21.	Eleanor Whipker	670
22.	Cynthia Xiong	792
23.	Kadar McKinney	532
24.	Keyla Johnson	648
25.	Sarah Lessman	481

51st – 100th place \$50

1.	Maria Vargas	952
2.	Carmen Villegas	532
3.	Nadina Elezovic	855
4.	Brianna Frank	699
5.	Hailey Simmons	656
6.	Imani Walton	943
7.	Brianna Thompson	748
8.	Daniel Velazquez	580
9.	Teiana Dickerson	359
10.	Alexa Martinez	487
11.	Jocelin Lima	510
12.	Anthony Zapata	777
13.	Amery Lopez	581
14.	Alexys Logsdon	708
15.	Omar Ahmed	553
16.	Matthew Ferrer	498
17.	LaQuita Rogers	101
18.	Samantha Anderson	952
19.	Paige Woolard	745
20.	Maralyn Valles	952
21.	Javin Amex-Sinclair	872
22.	Michael Johnson	567
23.	Brooke Lyman	559
24.	Brittany Rosales	933
25.	Alexus McDonald	450
26.	Coral Peach	516
27.	Jamie Meyer	708
28.	Cassandra Nardone	783
29.	Adrian Robinson	777
30.	Veronese Parish	564
31.	Wendy Scott	626
32.	Jonathan Benitez	580
33.	Aqeb Ahmed	686
34.	Taylor Knopp	535
35.	Morgan Wenger	829
36.	Monique Smith	889
37.	Kylun Campbell	557
38.	Eduardo Lopez	571
39.	Nyola McCabe	874
40.	Ifeanyichukwu Adibemma	542
41.	Destiny Cruz	648
42.	Danielle Mireles	098
43.	Kayla Carr	690
44.	Jasmine Ly	872
45.	Damaris Castro	511
46.	Apryl Spencer	523
47.	Shelly Booth	705
48.	Tomas Sastre	969
49.	Allannah Gonzales	531
50.	Amanda Lange	523

26th – 50th place \$100

1.	Diana Valentin-Miller	523
2.	Dylan Fox	874
3.	Madison Gawronski	516
4.	Angela Carney	516
5.	Yulieth Linares	433
6.	Shawneece Howard	059
7.	Bethany Cook	310
8.	Estelle Rowland	538
9.	Anjelo Mohiuddin	872
10.	Isabel Popoca-Reta	688
11.	Kaylee Rivera	699
12.	Johanna Ortiz	485
13.	Diamond Parks	067
14.	Anarely Nunez	969
15.	Stephen Hampton	074
16.	Kelsey Howell	510
17.	Stephanie Cortes	725
18.	Diana Martinez	792
19.	Tatiana Gerry	872
20.	Angela Frey	799
21.	Dominique Cansino	933
22.	Kaela Bell	542
23.	Courteria Poitier	777
24.	Stephanie Garcia	523
25.	Za'Nairria Cunningham	529

Top 10 Restaurants

Your pins are on the way!

Name	Store
1. Melbourne, FL	699
2. New Hartford, NY	646
3. Regina, SK	872
4. Calgary, AB	874
5. Winchester, VA	119
6. Springfield, PA	529
7. Snyder Plaza, PA	450
8. South Fort Worth, TX	952
9. Stuart Jensen Beach, FL	690
10. W. Palm Beach, FL	777

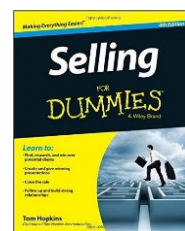
**Top
Restaurant**
The Traveling
Trophy is on its
way!

Melbourne, FL
Restaurant #699

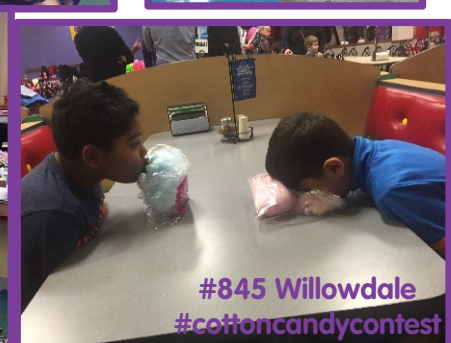
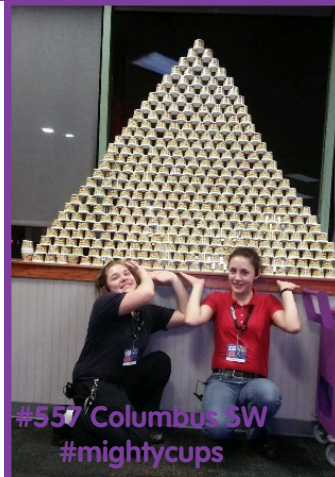


**Bottom
Restaurant**

Someone had to
be at the bottom,
you know who you
are! Your prize is
on its way!



MY FAVORITE FUN



DEAR CHUCK E...

Hi! Ever since I attended a birthday party there last year my son has fallen in love with the place and I actually booked a party for him in November 2015. We live in New York City but come to Bala Lynwood every weekend to visit my parents, so we visit your store at least twice a month. My son Jake was born with the craniofacial syndrome and looks different from other kids and also wears hearing aids. I want to compliment you on the caring attention we always get from the staff at your particular location. From the wonderful girl that helped us with our birthday party last year (I apologize I don't have her name) to the weekend staff that we see all the time especially Ahmad, they go out of their way to always say hello to Jake and help us with anything we need. On the last visit there were two young people at the counter that helped us pick out his prizes, they were also especially kind to us. So even though your place is 30 minutes from my parents house and I don't always feel like going that far, Jake is so happy there and everyone is so wonderful that its worth the drive. I just thought I'd let you know, keep up the great work!

ANNIVERSARIES

5 YEARS

Jesse Blanc ~ Location 433
Samantha Dawes ~ Location 693
Eric Nicknadavich ~ Location 694
Mark Hixson ~ Location 743

10 YEARS

Bethany Sanders ~ Location 656
Dale Heizer ~ Location 892

15 YEARS

Daniel Bessemer ~ DM Northeast Region

Northern Region
King of Prussia, PA #543
RVP Jim Brawley
DM Jon Fiorentine
GM Robert Newcomer
Cast Member Ahmad

Everyone at this location is so nice. It made me feel like a kid again. The staff here is phenomenal! Nothing makes me happier than to see my kids having a blast, dancing with Chuck E. (which was amazing! Like the mouse on TV!) and lot's of smiles. What a great Friday night. I spoke with the manager Jeanette, and she was also so friendly. The employees fixing the games were so kind. Best trip ever! Thank you Chuck E.!

Southern Region
South Dade, FL #725
RVP Mike Boyko
DM Peter Panunzi
GM Diego Perez
Sr Asst Mgr Jeanette Rivers



Picture sent in by location
#097 Naperville



I just wanted to let you know how great Rosa Gamez assisted me today at planning my kids birthday party. She's an excellent helper and she should really receive a recognition. Thank you so much I most definitely come more often to this place because of her.

Western Region
National City, CA #439
RVP Tim Kerum
DM Patricia Cedillo
GM Damien Seckinger
Cast Member Rosa Gamez

We had the best time at this location today. We celebrated my son's birthday with his cousins and the staff was very friendly and accommodating. They made sure the buffet was well stocked, helped us get extra pizza when some was dropped, helped with a couple of equipment mishaps and were always friendly and positive. We loved our trip today and wanted to thank the staff for a great day.

Central Region
Overland Park, KS #067
RVP Chris Kelly
DM Amy Miller
GM Eric Guerrero

MERCHANDISE

Regardless of your order day, your order must be in by noon your time.

If late even by 30 minutes, the system will automatically push it out to the following week. To release your order you must call **Dennis Foland at 909-930-9900** and ask for customer service.

Please remember of the time difference as they are in California.

Early orders will not be released until your order day; you will need to call **Dennis Foland at 909-930-9900** to have it released if placed early. They will try their best to ship early but there is no guarantee.

Please keep in mind if you need items overnighted, your DM will have to e-mail Joe or Angel giving approval. Please keep in mind the heavier the item, I.E. promo cups, token cups, the more it will cost.

Every location should be placing weekly orders to help prevent running out of items.

Questions? Need your order day? Please contact: Joe at jpetereson@cecentertainment.com

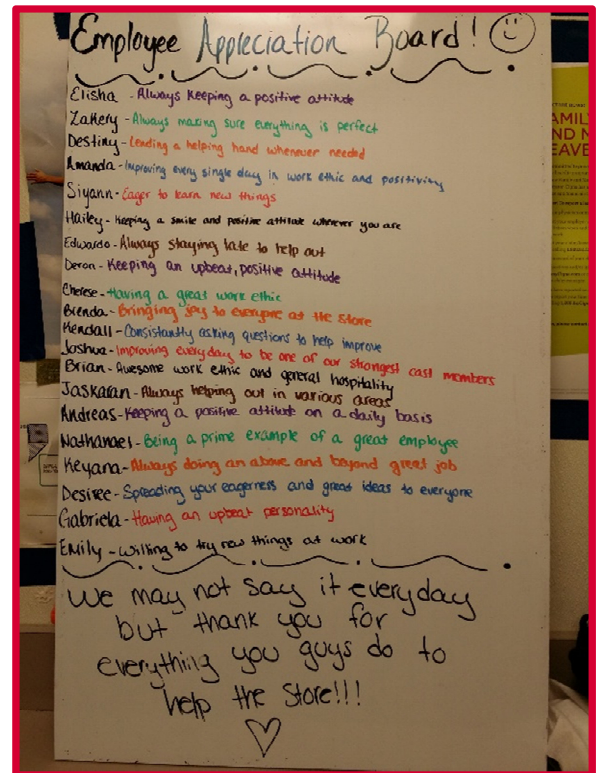
Angel at aatchley@cecentertainment.com

Todd at Tyells@cecentertainment.com

ABOVE & BEYOND MOMENT OF THE WEEK

Team Middletown #524

What a great way to individualize appreciation for your employees! Signs of acknowledgement and appreciation – Great job!



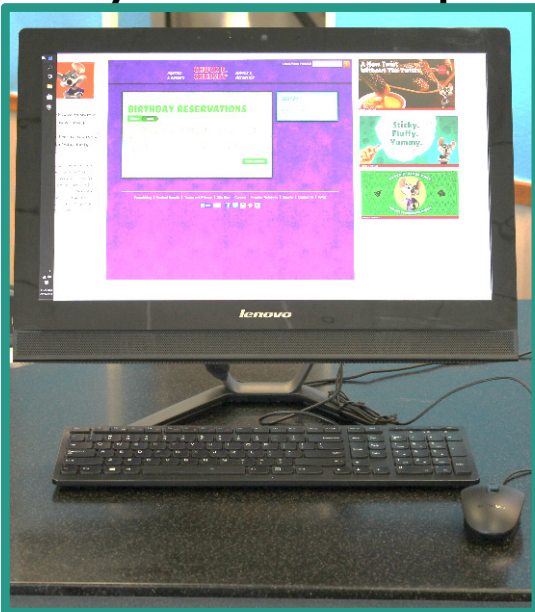
Chuck E. visits the Fire
Department
#054 Melrose Park



LEARNING & DEVELOPMENT

HERE'S WHAT'S COMING...

Birthday Reservation Computers!



Stay tuned for more details!

PIN PROGRAM

In this week's mail from the Support Center you will be receiving an updated Pin Program Poster. Please take down your current poster and replace with this new version.

OPERATIONS PIN PROGRAM

GM Pins – Available at ASB

District/Regional Pins – Available to DM's/AD's/RVP's to hand out to field employees

Elite Pins

Given to the team of Support Center who help open a new L&D
Given out from the Support Center to top performing Restaurants in a sales contest
Given out by Regional L&D managers to District Representatives of Fun when they witness an example of "Funsterwin"
The Elite Pin Signifying the District Representative of Fun - Awarded by the Support Center L&D Department
The Chef's Apprentice Pin - Given to the Chef's Apprentice who has an employee showing an exceptional example of food quality and service
Awarded to the Star Chef - Member of the Month

Questions: please contact the L&D Department at learning@cecentertainment.com

Please check every caddy to ensure you have the correct inserts.

NEW Beer, Wine
Dessert or Dessert
NEW WiFi
NEW App Games
NEW Birthday
Ice Cream
E-Club
Playtime

FRONT SIDE

* Only available to restaurants who serve beer and wine.

Re-orders of caddy's are available through ASB on your online purchasing system. All other re-orders please email dthompson@cecentertainment.com



Chuck E. Cheese's HOT JOBS

GENERAL MANAGER

621 ~ Phoenix, AZ	498 ~ Cherry Hill, NJ
312 ~ Fayetteville, AR	890 ~ Lawton, OK
322 ~ Dublin, CA	660 ~ Portland, OR
367 ~ Ladera Heights, CA	533 ~ Wilkes Barre, PA
768 ~ Pinole, CA	540 ~ Lancaster, PA
680 ~ Tallahassee, FL	667 ~ Jackson, TN
719 ~ West Orlando, FL	570 ~ Texarkana, TX
794 ~ Maple Grove, MN	577 ~ College Station, TX
798 ~ Rochester, MN	595 ~ Ft. Worth-Hulen, TX
948 ~ St. Louis St. Charles, MO	867 ~ Fort Worth – Presidio, TX
489 ~ Wayne, NJ	624 ~ Lynnwood, WA

DISTRICT MANAGER

District Manager Based in Minneapolis, MN

DT MANAGER

DT Manager	Based in Greensburg, PA
DT Manager	Based in Lewisville, TX
DT Manager	Based in La Mirada, CA

Please visit www.chuckecheese.com/careers to review all open positions.